



Human Resources and
Social Development

Beneficiary Guide

Fare Discount Cards for People with
Disabilities

15 December 2024



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01

Registration on the Portal

Introduction

About

The service offers the possibility of issuing a ticket for the reduction of passenger fare for persons with disabilities and their escort through the portal by providing an electronic certificate, which enables them to obtain a 50% reduction on air tickets.

The service also makes it easier for the beneficiary to issue the certificate through the electronic portal, and print or send it to himself via e-mail in the form of a PDF file, therefore he does not need to visit the branch unless the beneficiary wishes to submit and receive a plastic card via the branch.

The beneficiary can access the service through the following link:

<https://www.hrsd.gov.sa/ministry-services/services/233427>

The following conditions must be met to be eligible for the service:

- ▣ The disability must be classified in the service eligibility system.

Log in

To log in, you can access through following link:

<https://eservices.mlsd.gov.sa/#/login> Or <https://sso.hrsd.gov.sa/login>

Log in via the Unified Access system "NAFATH", which is a National Single Sign-On Services or enter your ID number or residence "Iqama" number and password, then click "Log In".

**الموارد البشرية
والتنمية الاجتماعية**



NIC
مركز المعلومات الوطني
National Information Center

تسجيل الدخول عبر النفاذ الوطني الموحد

عزيزنا العميل يمكنك الدخول عن طريق اسم المستخدم من منصة النفاذ الموحد لكي تستفيد من الخدمات الإلكترونية المقدمة من وزارة الموارد البشرية والتنمية الاجتماعية

الدخول مع النفاذ الوطني الموحد

أو

نظام الدخول لوزارة الموارد البشرية والتنمية الاجتماعية

رقم الهوية / الإقامة*

كلمة المرور*


نسيت كلمة المرور؟

الأسئلة الشائعة

إنشاء حساب جديد **دخول**

Register

To register a new account, you can access through the following link: <https://sso.hrsd.gov.sa/register>
Enter your ID number or residence "Iqama" number, date of birth in Hijri, and mobile number, then click "Register Account."



إنشاء حساب جديد

رقم الهوية / الإقامة *

تاريخ الميلاد *

سنة شهر يوم

رقم الجوال *

تأكيد رقم الجوال

05XXXXXXXX

رمز التحقق *

تحقق إعادة الاتصال

أتعهد بأن كافة المعلومات المذكورة أعلاه تخصني وهي صحيحة، وللوزارة الحق في التحقق منها من الجهات الحكومية ذات العلاقة، ولها اتخاذ أي إجراء نظامي في حال لفتن لها عدم صحتها. *

رجوع تسجيل

الأسئلة الشائعة



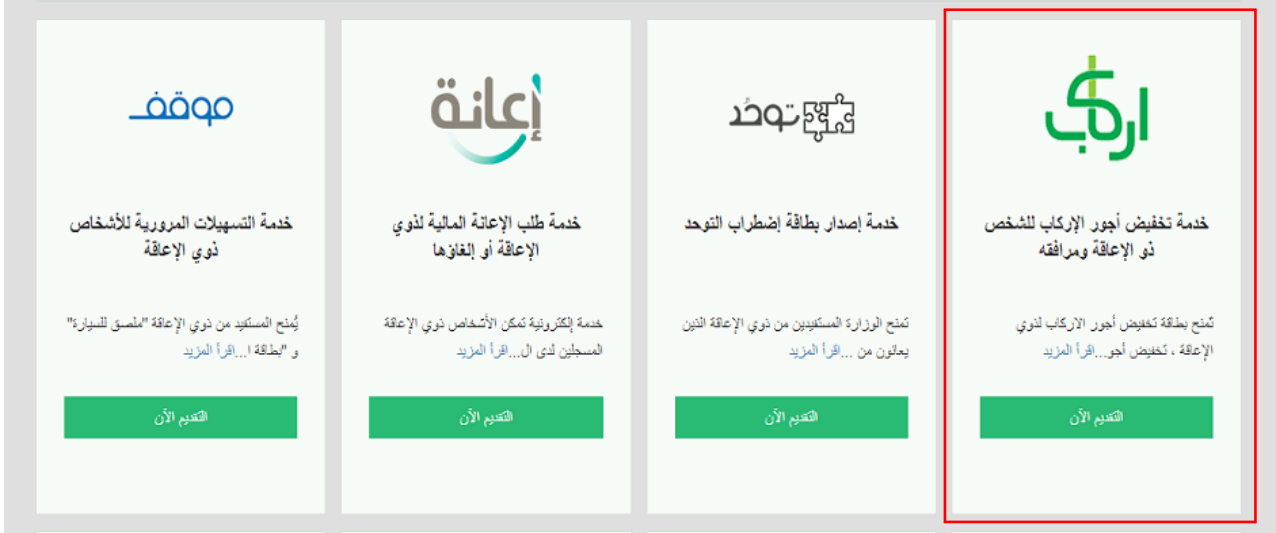
02

Fare Discount Cards for People with Disabilities

Step 1: Accessing the Service

To access the service, click on the following link and then click "Start Service":

https://eservices.mlsd.gov.sa/#/home/e_ServicesHome



Once you access the service, an introductory summary of the service will appear. To proceed, click the "Enter" button



Step 2: Issuing the Digital Certificate

If the conditions are met, the beneficiary's details will appear, which will be used to issue the digital certificate. To proceed, click the "Next" button.

The screenshot shows a web form titled "خدمة تخفيض أجور الإركاب للشخص ذو الإعاقة ومرافقه" (Service for fare reduction for disabled passengers and their companions). The form is in Arabic and includes the following fields:

- اسم (Name)
- رقم الهوية (ID Number)
- الجنسية (Nationality)
- تاريخ الميلاد (Date of Birth)

A "التالي" (Next) button is located at the bottom left of the form.

The system shall display a notification or warning to confirm that the beneficiary desires to create a fare discount card. If the beneficiary wants to proceed, they should click the "Continue" button.

The screenshot shows the same web form as above, but with a confirmation dialog box overlaid in the center. The dialog box has a green header with the word "تنبيه" (Warning) and contains the following text:

سيتم إنشاء طلب بطاقة تخفيض أجور إركاب لك، هل تريد استكمال الطلب؟

At the bottom of the dialog box, there are two buttons: "المضيئة" (Continue) and "إلغاء" (Cancel).

Step 3: Displaying and Printing the Digital Certificate

After the successful issuance, the certificate or card is displayed for the beneficiary along with a message about the conditions for using the certificate. The beneficiary can print the certificate or send it via email.



Final Step: Renewing the Digital Certificate

The system notifies the beneficiary upon accessing the service if the certificate is about to expire or approaching the date of expire. If the beneficiary desire to renew the card, they click "Continue" to generate the certificate or card with a new validity date. The beneficiary can print the certificate or send it via email.

The screenshot displays a web interface for the 'Service of Discount for Disabled Persons' (خدمة تخفيض أجور الإكباب للإعاقه ومرافقه). The page title is 'الرئيسية الخدمات الإلكترونية خدمة تخفيض أجور الإكباب للإعاقه ومرافقه'. A modal dialog box is centered on the screen, titled 'تنبيه' (Warning). The message inside the dialog asks: 'تاريخ صلاحية البطاقة قد إنتهى، هل ترغب في طلب تجديد البطاقة؟' (The validity date of the card has ended, do you want to request renewal?). Below the message are two buttons: 'التأكيد' (Confirm) and 'إلغاء' (Cancel). In the background, a form for 'معلومات بطاقة المستفيد' (Beneficiary Card Information) is visible, with fields for 'الاسم' (Name) and 'الجنسية' (Nationality). A 'التالي <' (Next <) button is located at the bottom left of the form area.



03

Tracking Applications in "My Requests"

Tracking Applications in "My Requests"

You can track the applications or request by navigating to the "My Requests" page, which shall display: Request number, Date of request, and Status.



الرئيسية / مطلبي

طلباتي

الترتيب حسب ..

المنوع

يوم شهر سنة

تمت	يوجد ملاحظات	تمت الإجراء
<p>خدمة إعفاء رسوم التأشيرات لذوى الإعاقة</p> <p>تاكيد لسائق خاص</p> <p>رقم الطلب</p> <p>1440/01/01 تاريخ التقديم</p> <p>آخر تحديث</p> <p>الحالة</p> <p>تمت</p> <p>اضغط هنا لعرض التأيد</p>	لا يوجد طلبات	لا يوجد طلبات
<p>خدمة إعفاء رسوم التأشيرات لذوى الإعاقة</p> <p>تاكيد لعامل/عاملة منزلية</p> <p>رقم الطلب</p>		



04

Tracking Applications from the Notifications List

Tracking Applications from the Notifications List

You can track the applications or requests by going to the "Notifications" page through the header bar on the main screen.

